



## Summary Registrar meetings 2024

In-person meeting in Denmark  
Online meeting

Participants: 28 registrars

### Agenda items:

1. Status
2. Technical updates
3. Ongoing work and improvements
4. New registrar portal

### 1. Status

Agenda	Decisions	Comments
<b>Yearly adjustment of prices based on the Danish net price index.</b>	<p>From 2025 Punktum dk will perform a yearly adjustment of the domain name price.</p> <p>Punktum dk will adjust prices according to Danish net price index.</p> <p>This will be included in terms and conditions and all registrants will be informed about this directly. Registrars will be informed before we send out information.</p>	<p>The price adjustment will be published to registrars and on Punktum.dk's webpage 3 months in advance of the adjustment, that will be executed on April 1st.</p> <p>Registrars requested for the registrar managed domains, not to be notified by Punktum dk - as the registrars are paying for their .dk domains.</p> <p>Punktum dk informed that we will investigate if it is possible not to notify all registrants individually about price changes (new condition on index adjustment).</p>
<b>Registrar management</b>	<p>Following the dialogue Punktum dk and a couple of Danish registrars have had about this with our board it has been decided to keep the opt-in model for registrar management.</p> <p>Punktum dk will contact all registrants that are not already managed by registrars and inform about the benefits of being managed by registrars compared to being managed by Punktum dk directly.</p> <p>Punktum dk's self-service portal for registrants will be updated with this information as well.</p>	<p>To protect the registrant, it is important for Punktum dk that the registrant has the right to choose. Currently 20% of all domains are managed by Registrars.</p>

<b>Transfer fee discontinued as of January 1st, 2025</b>	As of January 1, 2025, this fee will be discontinued, partly to facilitate the consolidation of domain names for registrars.	
<b>Phasing out of Flow 2 in domain name registration</b>	To simplify our process and make the purchase flow as simple as possible for the customer, we will phase out Flow 2 by the end of 2024.	The majority of registrars do not support flow 2, but for those of you that does it will require you to change your flow. All registrars will in the future, have to collect terms approval of .dk domains in their order flow.
<b>Data and ID Control</b>		Punktum dk mentioned that we are relaxing data and ID control in certain areas. If this leads to potential misuse, there may be a need to tighten data and ID control again.
<b>Reception – Anniversary 30th of May in Copenhagen, Radisson SAS at 16.00-19:00</b>		All registrars will be invited to our Anniversary on the 30th of May to mark that DIFO / Punktum dk has managed the Danish zone for 25 years.

## 2. Technical updates

Agenda	Decisions	Comments
DSU and NSU update	<p>DS-Update service (DSU) will be decommissioned on July 1st, 2024.</p> <p>Punktum dk will coordinate directly with the remaining users on NS-Update service (NSU) and communicate a date for decommission three months in advance.</p>	<b>Punktum dk has taken the known issues mentioned regarding usage of CDS (DNSSEC bootstrapping) and Wix under consideration.</b>
MFA – Multi-factor authentication	<p>In the registrar portal Punktum dk wants to remove the IP whitelisting and integrate MFA instead.</p> <p>Login options to registrar portal were discussed and agreed MFA is the best solution and is also related to what other registries are doing.</p> <p>Punktum dk will review possible improvements to ensure registrars are not unnecessarily locked out of the Registrar Portal if login attempts fail.</p>	

<p>EPP</p> <p>Poll messages and modernization</p>	<p>Punktum dk currently doesn't see any operational issues with our EPP service. Operations have been stable for quite some time now.</p> <p>Registrars are continuously getting more poll messages on registrar managed domains. It puts us all in a better state. Punktum dk will ensure access to service - even during peak loads.</p> <p>Punktum dk will work together with each registrar if there are challenges/abuse of EPP.</p> <p>Punktum dk will improve notifications in case of service disruptions (on time and in-depth).</p> <p>Interaction solely via EPP is not an option for a large portion of the registrars. Capabilities for performing operations on contacts, domains and nameservers will therefore remain in the Registrar Portal. Option for notification via e-mail instead of EPP poll will also continue. Feature to allow configuration of preferred notification method currently in development.</p> <p>Punktum dk will investigate comprehensive updates and improvements to existing documentation.</p>	<p>Our EPP infrastructure is in an ongoing process of modernization.</p> <p>Punktum dk is maximizing standardization by exploring areas to simplify business processes.</p> <p>Input from registrars is always welcome.</p>
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### 3. Ongoing work and improvements

Agenda	Decisions	Comments
<p>CVR validation of Danish company names</p>	<p>Punktum dk is going to include CVR validation on Danish citizens during user creation.</p> <p>Punktum dk have decided to reject it if CVR number does not exist or is invalid.</p>	<p>We discussed the possibility of enabling registrars to modify the registrant's name in case an incorrect name has been provided during registration. Punktum dk will explore the feasibility of making this feature available.</p> <p>No definitive conclusion was reached, and Punktum dk will investigate further.</p>
<p>NIS2 working group</p>		<p>Registrars and registries have worked together to find the best solution possible, which deserves a thank to all participants in this process.</p>
<p>Customer service tickets</p>	<p>Punktum dk will make sure to inform registrars of escalated support ticket.</p>	<p>The status is outlined in the attached slides.</p>

Reuse of user ID when registering domains	Punktum dk will investigate solutions related to the above suggestions.	Only one user ID can be allowed, as in Norway. Customers get informed if they already have a user ID. Specify the status of a handle if it is registrar managed and who the registrar is.
1-Year Domain Period		Registrars expressed a desire that a domain can still be renewed 10 years into the future, suggesting to only allow 1 year registration - and 1 year renewal, and as long as domains can be renewed 9 times after registration to extend to 10 years. Punktum dk will look into this.
Certification of registrars	The registrars saw no value in certification.	It was suggested to handle it in the registrar contract, provide voluntary training, such as online course materials, and tighten the requirements for becoming a registrar.  Where Punktum dk think "training" is needed, the registrar will be informed directly. For example, in the case of incorrect use of our systems.
Registry Lock - for registrar managed domain names	Registrars are interested. There was a request for it to be able to be added and removed via EPP.	Punktum dk is working with an international group (CSC) in order to gain information on how to implement this and will create a working group and invite registrars to be a part of this.
ID-control – Punktum dk is about to choose translation tool for foreign registrants		The aim is to support as many European languages as possible, but we will get back with a final list after more testing.
Unikpånettet.dk	Punktum dk will investigate an API solution after we can see the response.	

#### 4. New registrar portal

Agenda	Decisions	Comments
New registrar portal	What do we do to ensure the best possible new registrar portal?  Punktum dk will involve registrars early in the design phase of the project.	The new portal will coexist with the current where solutions will be rolled out in steps.

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	<p>Punktum dk will also add a feature to the existing registrar portal allowing registrars to specific additional contact emails based on categories, e.g. finance, client support, tech etc. This feature will also allow registrars to define what categories of messages should be delivered by email and/or EPP poll.</p>	<p>Punktum dk will investigate the possibility for bulk domain name registrations.</p> <p>Registrars Opt-in to join the User Panel by sending an e-mail to registrar@punktum.dk.</p>
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