



Dear Registrars,

Welcome to the last newsletter before the summer holidays. In the following you can read about:

- Registrar user survey
- How the Internet made its way to Denmark. E-book
- Launch date unikpaaettet.dk
- Save the date for dinner at ICANN
- Customer service phones Thursday 27th of June
- New features on the way in our self-service portal
- Feature requests, known issues and operational status
- Additional information

Registrar user survey

Thank you for your input on our yearly registrar user survey. Your input is valuable for the improvements we are working on in our systems and with our products.

Regarding the feedback from the registrar, we are currently addressing:

- Simplification and improvement in the new registrar portal
- Dialogue with other registries to enhance EPP
- Poll messages to registrars with status for registrar managed customers
- General improvements and implementation of poll messages
- Reduction of response times in customer service
- Deeper insight into your business models and requirements

Regarding future projects we will have a better understanding of:

- A more user-friendly invoice overview
- The EPP documentation to make it more accessible and user-friendly
- Bulk update capabilities

You can see the results of the survey here (Danish only):

<https://punktum.dk/en/articles/user-surveys>

How the Internet made its way to Denmark. E-book

The book "Denmark's .dk - how the internet made its way to Denmark", that we published to celebrate our 25th Anniversary, is now available as an e-book in English.

You can download it here: <https://punktum.dk/en/articles/denmarks-dk-how-the-internet-made-its-way-to-denmark>

For our Danish audience, it can be downloaded as an e-book and an audiobook here:

<https://punktum.dk/artikler/hele-danmarks-dk-internettes-vej-til-danskerne>

Launch date unikpønettet.dk

On 20. August 2024, we will launch Unikpønettet.dk with a medium size marketing campaign. Together with this, The Danish Patent and Trademark Office will host a webinar detailing trademarks and domains.

The tool was soft launched a few weeks ago, and can be accessed here: <https://xn--unikpønettet-18a.dk/>

It is of course still possible to participate, by setting up the referrals in the Registrar portal. If you have any questions, please feel free to reach out to product owner [Kristian Hansen](#) or Relationship manager [Elin Smeby](#).

Save the date for dinner at ICANN

.se, .no and .dk are pleased to invite those of you who will be in Istanbul in November for the ICANN meeting to join us for a registrar dinner.

Date: 11th November

Time: 7 pm

Location: Somewhere in Istanbul (will be announced later)

Note: Maximum 2 people per registrar accreditation

Reserve a seat using the sign-up link:

<https://registryt.wufoo.com/forms/registrar-dinner-11th-of-november-in-istanbul>

We look forward to seeing you there.

Customer service phones Thursday 27th of June

On Thursday 27th of June our customer service phones will be temporarily closed from 14:30 and the rest of the day.

Feature requests, known issues, and operational status

Discover all ongoing feature requests and known issues we are currently evaluating, planning, and addressing, along with their progress and resolutions. You will find the overview [here](#).

Visit status.punktum.dk for an overview of Punktum dk's operational status and services.

You can subscribe to notifications for updates and further details.

Planned releases will be announced through our operational status as well.

New features will be announced at least 3 weeks prior to release, while system changes with no backward compatibility will be announced at least 3 months in advance.

Bug fix releases and security updates may be deployed on a day-to-day basis, depending on severity.

We are constantly developing new products and solutions, and your ideas and experiences as a registrar are very invaluable to us.

Feel free to reach out with any questions or comments you may have.

Have a wonderful summer 😊

Med venlig hilsen / Best Regards

Elin Smeby

Relationship manager



Additional information

URLs Punktum dk:

[Terms and conditions for the right of use to a .dk domain name](#)

[Link to Accept text for Registrar management](#)

[About us](#)

[Privacy Policy](#)

[Guides and instructions for registrars](#)

[Marketing material](#)

[More information has been collected here](#)